

Iowa Department of Human Services
CHILD CARE CENTER COMPLAINT

Name of Center: Angeli Cristiani Childcare		Enrollment: 82	License ID: 4177000138
Street: 2200 Beaver Avenue	City: Des Moines	IA Zip Code: 50310	County: Polk
Mailing Address: 2200 Beaver Avenue			
Mailing City: Des Moines		IA Zip Code: 50310	
Director's Name: Nicole Scatino-Talley		Center Phone Number: 515-255-0816	
On-Site Supervisors: Tina Ferguson		E-Mail Address: nicolescatino@yahoo.com	

Date of Complaint: 8/26/2013

Date of Visit: 8/28/2013

☐ Scheduled ☒ Unannounced ☐ NA

☐ Non-Compliance with Regulations Found ☒ Compliance with Regulations Found ☐ NA

RECOMMENDATION FOR LICENSE

[X] NO CHANGES to licensing status recommended

[] **PROVISIONAL** license from _____ to _____

[] SUSPENSION of License

[] **REVOCATION of License**

Summary of Complaint:

There were concerns reported that Sherry, a staff member, was seen yelling and grabbing a boy by the arm to pull him down the stairs. She then pushed him into a wall. The child wasn't injured.

Licensing Rules Relevant to the Complaint:

109.12(2) Discipline does not allow - corporal punishment.

Inspection Findings:

I went to the center on 8/28/13 and met with Nicole, the director. I explained the purpose of the unannounced visit. Nicole said that on 8/23/13 a parent told her that she had seen Sherry grab a child from the stairs on the gym and pull the child from that area. There is a balcony in the gym that the children are not allowed to play on. Nicole said the parent said this staff person had to physically pull the child from the stairs and she didn't think this was necessary. Nicole told the parent she would check into this. The parent didn't say the child was hit or pushed by the staff person. This parent was already upset with this center as she had informed this parent that morning her child would no longer be able to attend the center. The parent received child care assistance and the parent still had another center listed as the provider.

Nicole said she talked with Sherry and the other staff present in the gym after school hours. She also talked to the parent of the child and an incident report was completed. Nicole showed me a copy of the incident report. Sherry said the child, who had just started attending Kindergarten, has been having some issues with following rules and staff thinks he's just tired. The child's mother also thinks he's tired and the mother said he's been falling asleep shortly after leaving daycare. The child knows the rules about not going up the stairs to the balcony. Sherry asked the child to get off the stairs and the child wouldn't respond to her directions. The child

started going up the stairs so Sherry felt it necessary to physically get him from the stairs. The child wasn't injured.

Nicole showed me the area that the incident occurred. I recommend the center block off this area by using a safety gate. Nicole said they have used different safety gates in the past. Staff also closely supervise this area. Nicole said she will purchase a safety gate for the area and will put a gate. Children will be able to step over the gate but it would be it more difficult to do, especially for the younger children who are may need more reminders. Nicole said staff go over the gym rules with the children and they also tell this rule to new children when they start attending daycare.

Special Notes and Action Required:

Nicole said she will put a new safety gate at the base of the stairs that lead up to the balcony in the gym area. There are no additional actions being requested at this time.

Consultant's Signature:

Date:

08/29/2013

Melinda Ross